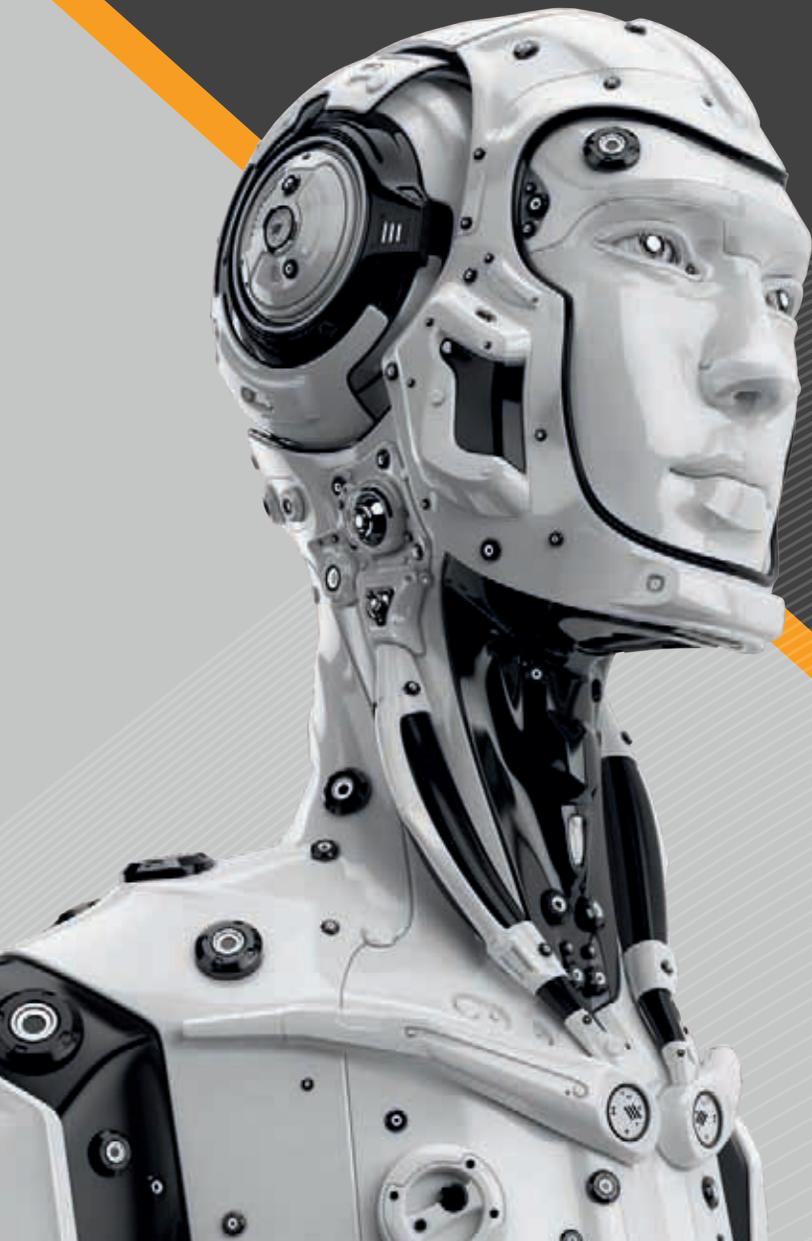# softomotive

We talk automation

Leading the Efficiency Drive with Softomotive Robotic Process Automation

ELIMINATE COSTS. ENHANCE PRODUCTIVITY. POWER INNOVATION

A guide for enterprises to speed up processes, reduce unnecessary costs and allow employees to exercise judgement, reasoning and strategic thinking to their full potential.

www.softomotive.com

Softomotive RPA Technology Solutions support real-life, large-scale, enterprise process automation, and are well-known for their ease of deployment and intuitiveness; a powerful combination that allows rapid RPA penetration and adoption.

PROUD TO SUPPORT THE ENTIRE RPA JOURNEY

1 START SMALL

Project
Departments

2 GROW FAST

Enterprise
Wide
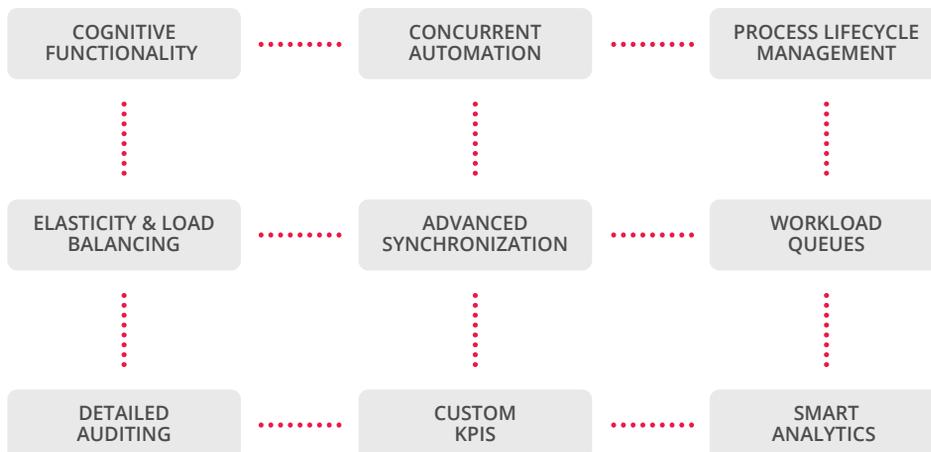
3 SCALE SEAMLESSLY

World
Wide

Fully scalable and extensible

Softomotive's flexible RPA technology enables effortless automation scalability and allows for plug and play system integrations.

Security, Control & Reliability

Reliably access all enterprise applications and make use of sophisticated security features based on configurable user roles and permissions. Softomotive RPA seamlessly integrates with Active Directory while reliability is provided by an integrated system for handling exceptions at four different levels (Action - Region - Process - General).

ROBOTS: YOUR DIGITAL EMPLOYEES

Attended and Unattended Automation

Softomotive's RPA complete and comprehensive architecture, allows organisations to develop, manage and track their own digital workforce, supporting any possible automation scenario: self-reliant autonomous RPA and user-assisting RPA programmed for collaboration with the user and other robots, supporting automation throughout the organization.

WHY SOFTOMOTIVE RPA?

COGNITIVE FUNCTIONALITY	CONCURRENT AUTOMATION	PROCESS LIFECYCLE MANAGEMENT
ELASTICITY & LOAD BALANCING	ADVANCED SYNCHRONIZATION	WORKLOAD QUEUES
DETAILED AUDITING	CUSTOM KPIS	SMART ANALYTICS

winautomation
Automate your Processes

processrobot
Deploy Enterprise RPA
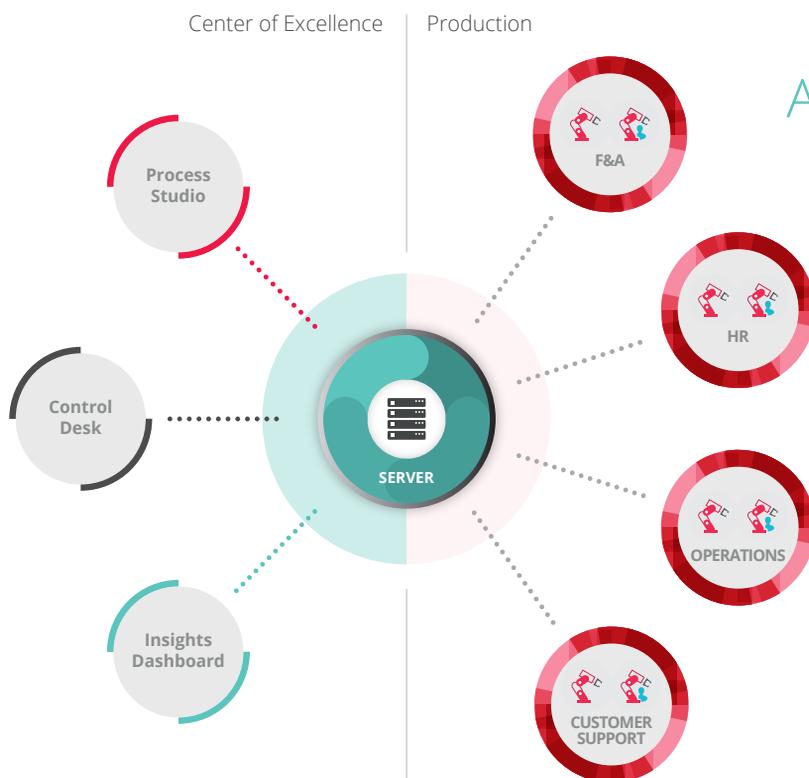
A WORLD-CLASS ROBOTIC PROCESS AUTOMATION PLATFORM

ProcessRobot empowers enterprises to enhance efficiency, productivity, performance and customer satisfaction.

With ProcessRobot, all enterprise stakeholders and process owners can rely on a single, easy-to-use automation platform to automate processes, distribute workload to robots, and track and assess performance. With the flexible allocation of ProcessRobot bots, the entire enterprise's processes and workflows can be stripped down to automated standardised tasks, leaving only judgement calls for people to handle.

Center of Excellence | Production

Process Studio

Control Desk

Insights Dashboard

SERVER

F&A

HR

OPERATIONS

CUSTOMER SUPPORT

PROCESSROBOT AUTOMATION SUITE: SOLOBOTS AND SIDEBOTS UNLEASHED IN THE ENTERPRISE

SoloBots: powerful self-reliant Software Robots that operate unattended

SideBots: user-assisting Software Robots programmed for collaboration

Process Studio

- Unparalleled ease of use, self-documented, with the most intuitive UI to fit all automation needs, on-demand.
- Code-free automation development, leveraging the highly visual process designer.
- Advanced testing and debugging.
- Robust multiprocessing automation.
- Reusable functions and user libraries for easy maintenance of complex robots.

  Built-in support for multiple OCR engines (Microsoft, Google, ABBYY).
- Web automation supporting all major browsers: Internet Explorer, Mozilla Firefox and Google Chrome.
- Legacy systems integration through Terminal Emulation automation.

Control Desk

- Central management of Processes, Robots and Resources offered both as a Desktop and Web version.
- Automated distribution of processes and robot workload through Queues supporting SLAs and distinct priority levels across the enterprise.
- Set up and administer the operating environment with the creation of transactional queues, triggers and scheduling.
- Select from a rich list of trigger options, including Event Log, Email Monitor, Ping, Hotkey and File Monitor.
- Auditing, log monitoring and governance support.
- Monitoring of operations, with notifications for error handling and fallbacks.
- Built-in integration with the major cognitive services: Microsoft, Google and IBM Watson.

Insights Dashboard

- Customizable dashboard with instant access to performance analytics.
- Real-time monitoring of organisational goals.
- Trend identification.
- Monitoring of production and efficiency ups and downs.
- SLA compliance.
- Custom KPI tracking.
- Instant access to detailed reporting.
- ROI Calculator.

TOP 10 US INSURANCE CUSTOMER SUCCESS STORY: ENABLING DIGITAL TRANSFORMATION WITH ROBOTIC AUTOMATION

To enable timely and error free processing of all new insurance applications, our customer, one of the top 10 US Insurance companies, implemented an automation routine leveraging Softomotive RPA products.

Within one month, the company was able to automate 77% of the processes in the "new application" procedure, including Evaluation of Application, Audit, Logging, Quality and Error Control, while in parallel producing data out of the whole new Insurance Application system. **What was previously manually executed within 5 hours, with Softomotive RPA technology, is now reduced to 12 minutes.**

The company realized a quick and high ROI out of their RPA investment. *"It is not just the initial benefit of automating 77% of the new application process. It is much more: digitizing the whole setup policy allowed the data to be traced down and automate more enterprise processes like new member setup, accounting and billing, claims area and more."*

As a result, our client is seeing rework reduction, error elimination and increased product quality. Partnering with Softomotive, the company was also able to generate analytics to do full end-to-end customer audits instantly. This process would normally take months before RPA implementation.

BENEFITS

More than Cost Savings

Automating a 77% of the company's new applications procedure, the company reduced time wasted on rules-based activities by 96% and realized an impressive 320% ROI within the first 6 months of RPA implementation.

Empowering Innovation

RPA efficiencies along with insights and analytics opened up the way for more innovative ways of automation, alongside with new services that improved customer experience.

Flexibility

Providing the most intuitive and easy to use interface in the market, Softomotive enabled their client to make on-demand conditional changing based on client's strategy.

Employee satisfaction

By automating standardized procedures and eliminating manually intensive processes, the company allowed employees to allocate more time to value-adding activities that require advanced human skills and knowledge.

Customer Experience

One of the most significant differentiators that the company's clients have experienced is higher-value services, especially with audit reports, which undeniably stems from faster and more accurate insights.

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